

FortiClient VPN Installation Guide – macOS

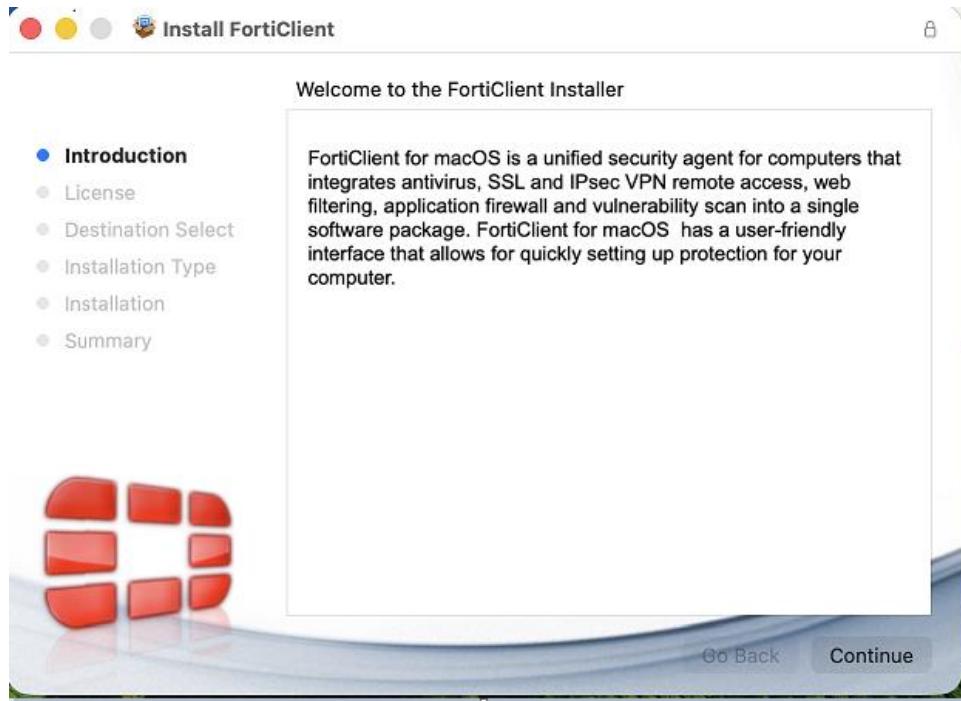
1. Copy the Fortinet installer to your Desktop. Double-click the installer package and click ****Install****.



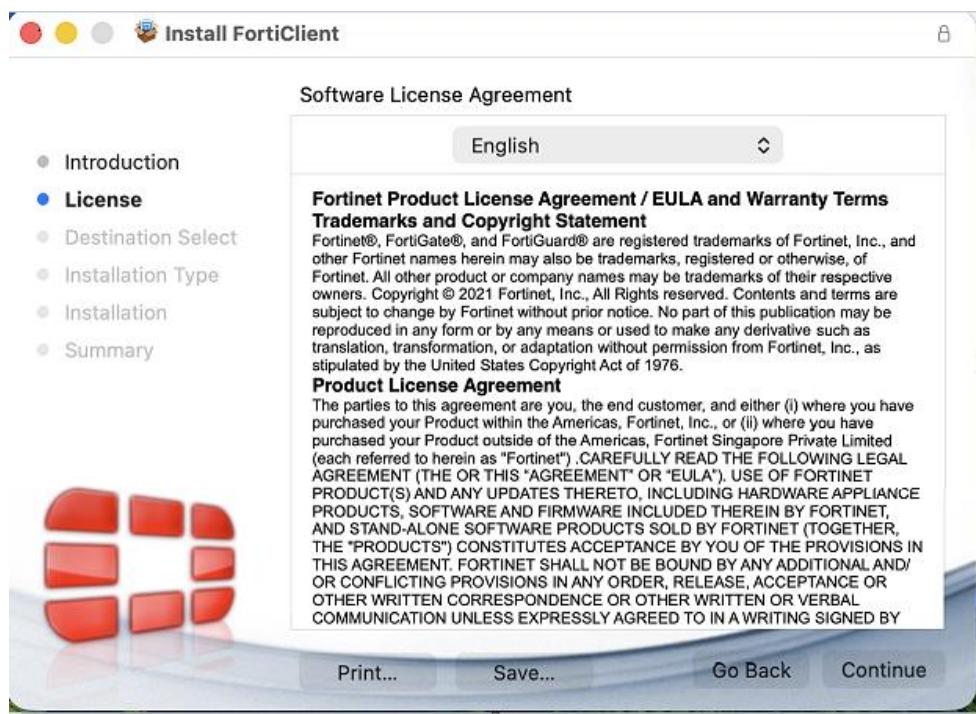
2. When prompted, click ****Allow**** to proceed.



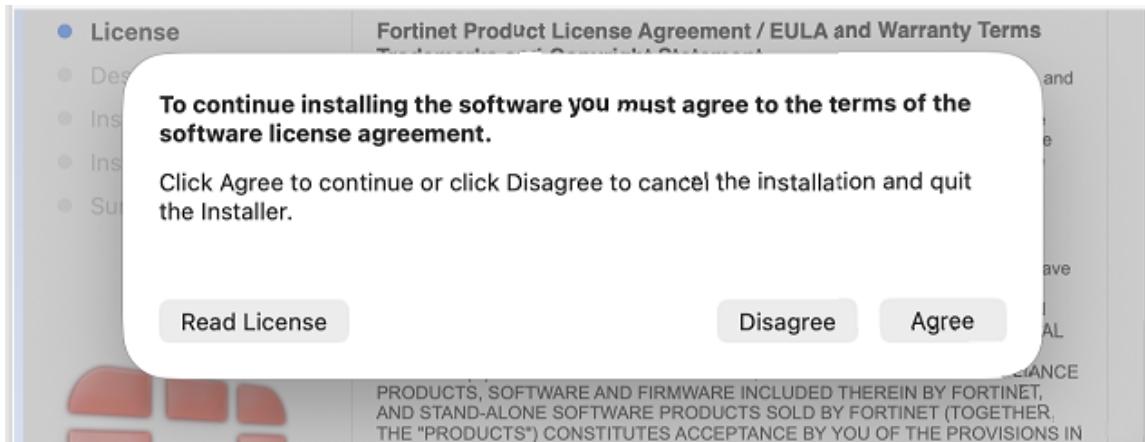
3. Click **Continue to begin the installation.**



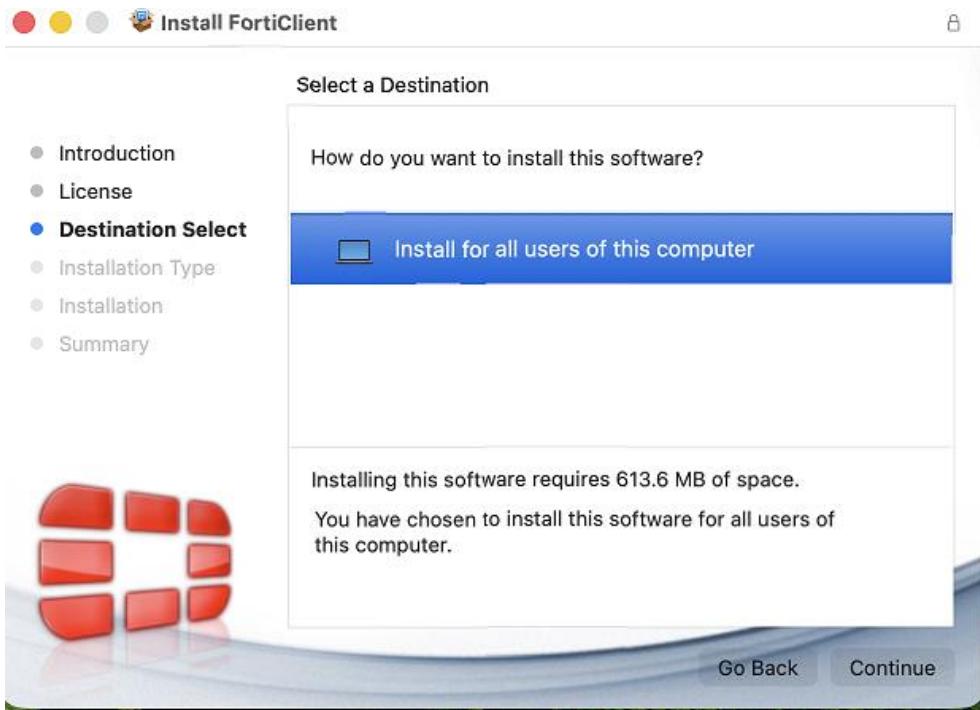
4. Review the Software License Agreement and click **Continue.**



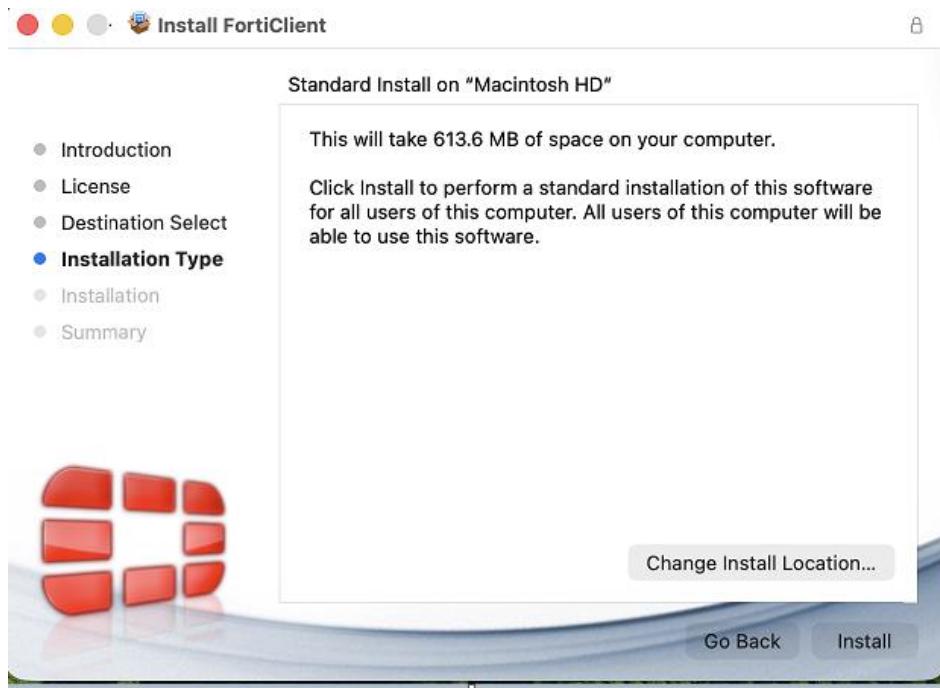
5. Click ****Agree**** to accept the terms.



6. Click ****Continue**** to proceed.

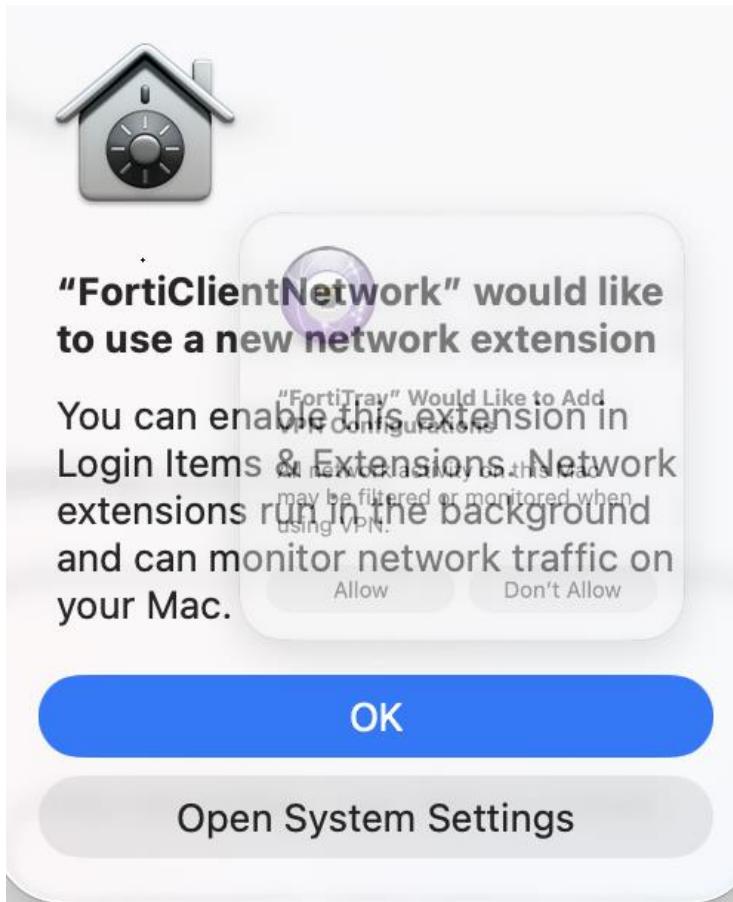


7. Click ****Install**** to start installing FortiClient.



8. Enter your macOS system user password when prompted, then click ****OK****.

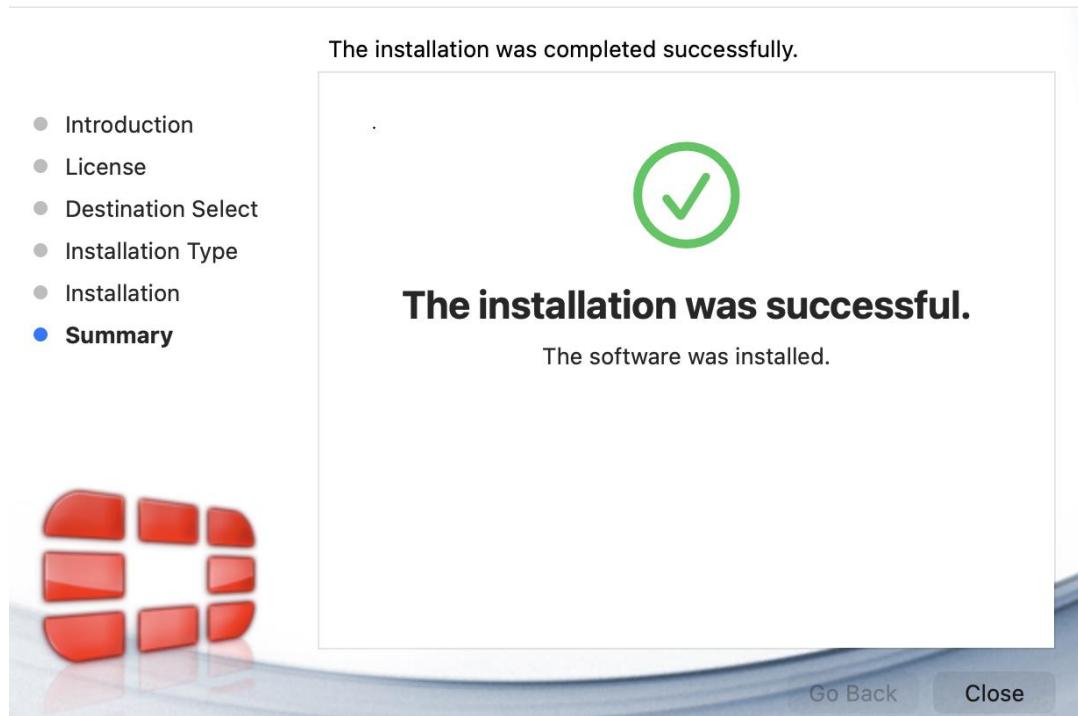




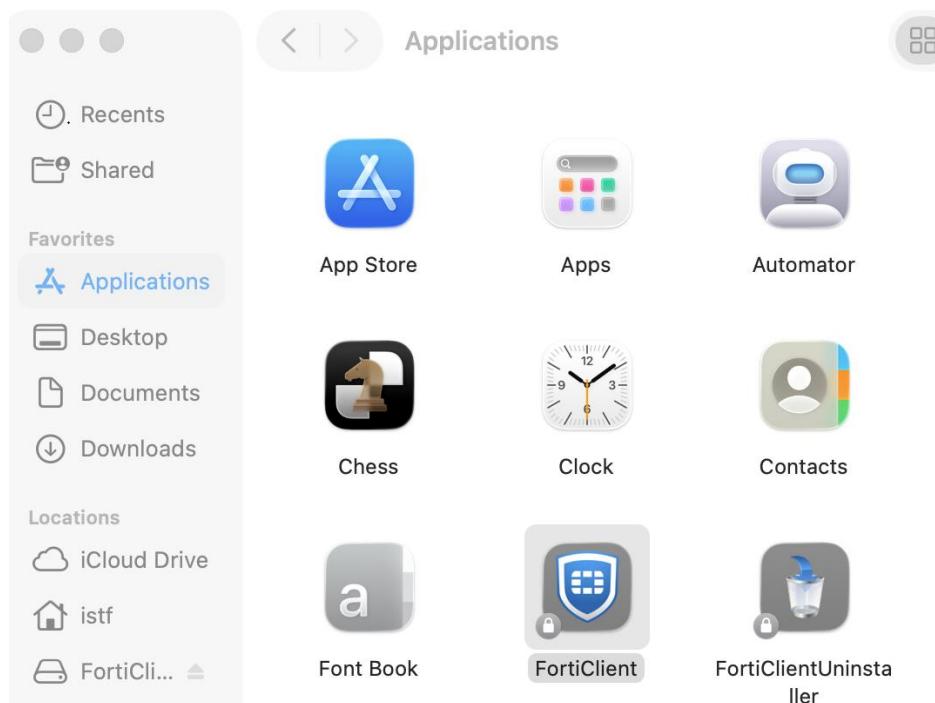
9. Click **Allow** if prompted for additional permissions.



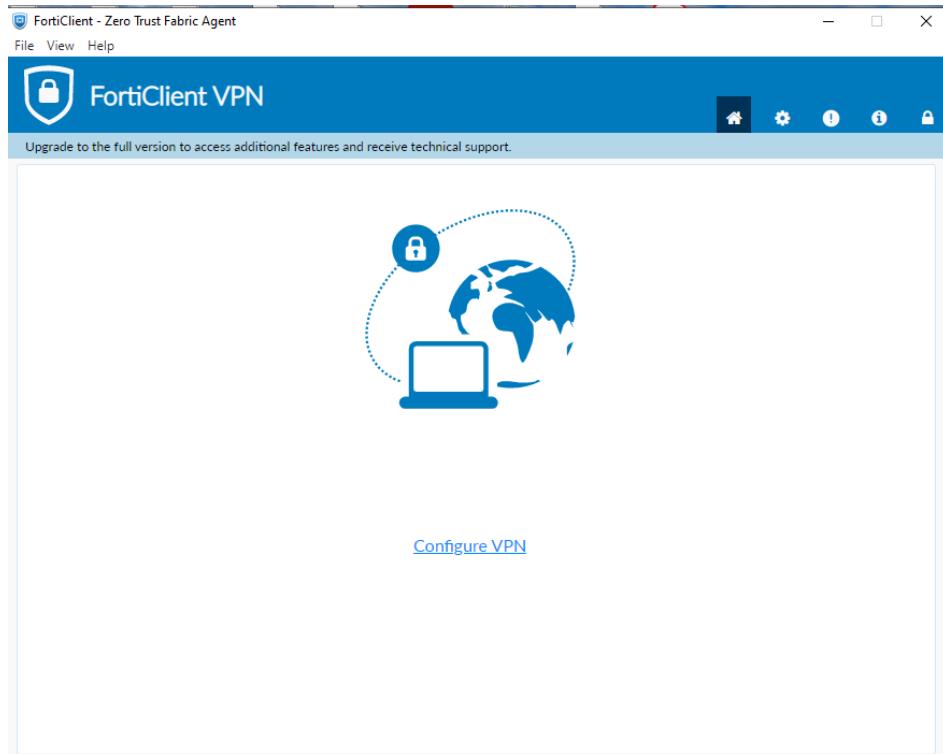
10. After the installation completes, click **Close**.



11. Open the **Applications folder, search for **FortiClient**, and launch the application.**



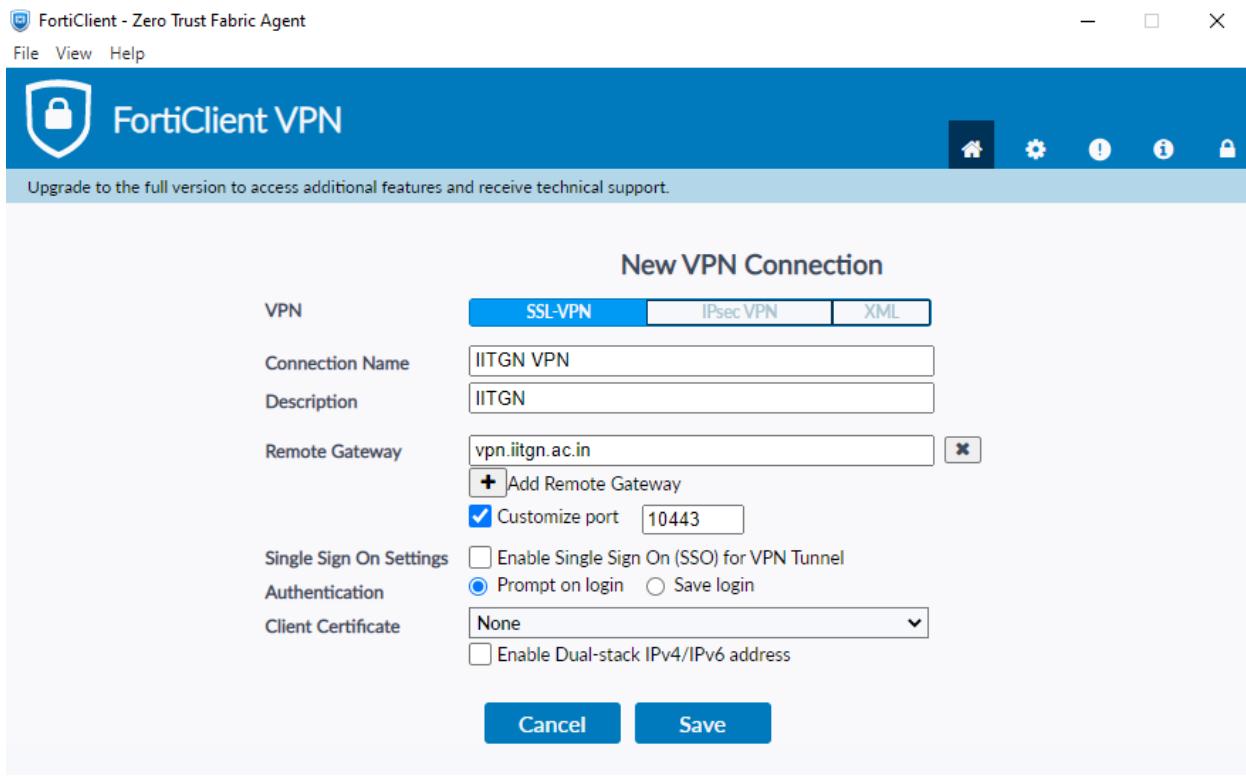
12. Click “Configure VPN”.



1. Choose “SSL VPN” and enter the following details:

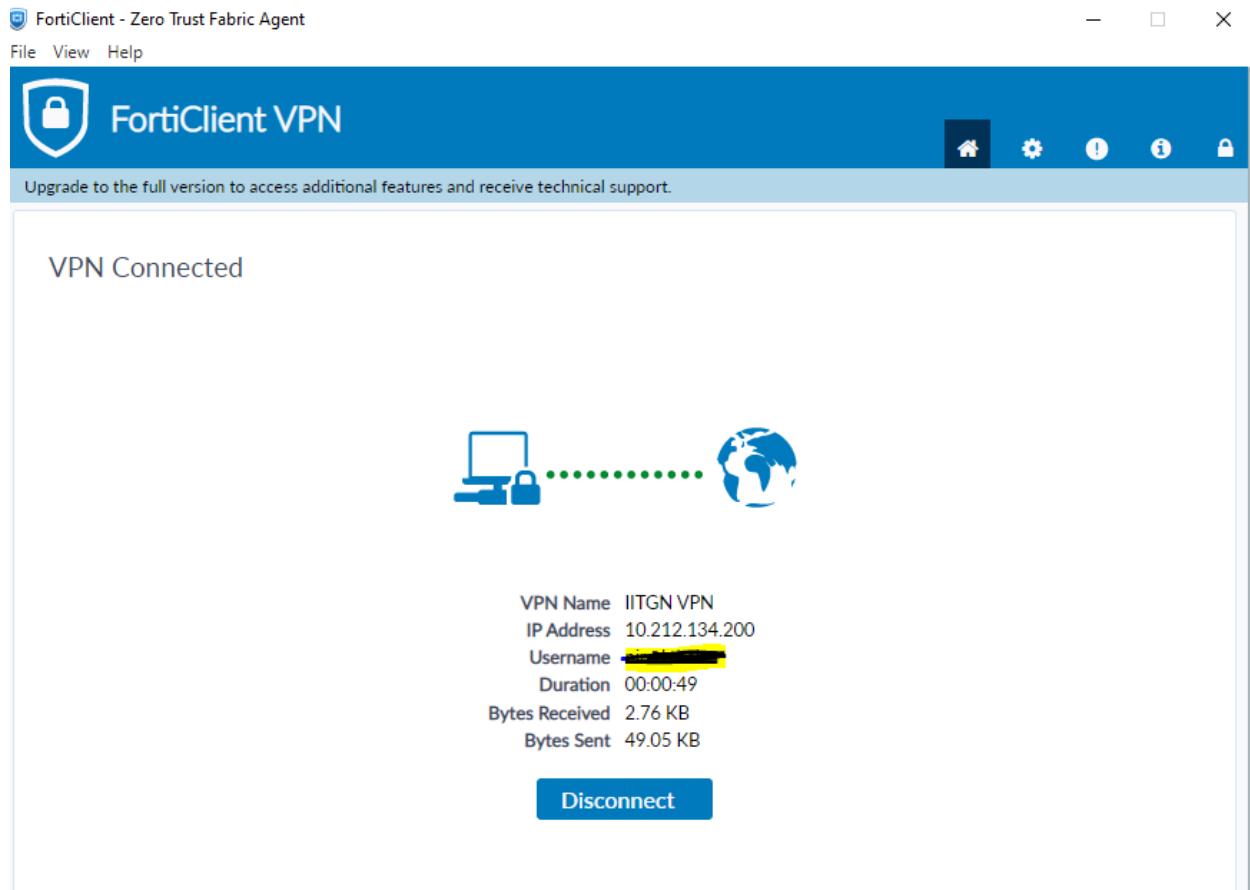
- **Remote Gateway:** `vpn.iitgn.ac.in`
- **Custom Port:** `10443`

Click “Save” to store the configuration



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13. Select the VPN name you created, enter your network credentials (username and password), and click **Connect to establish the VPN session.**



VPN Connection Troubleshooting Steps

1. Allow full disk access if you see permission denied message while connecting vpn.

Grant Full Disk Access (Permission Denied Error)

If you encounter a “**Permission Denied**” message while connecting to the VPN, ensure that Full Disk Access is granted to FortiClient components.

Steps to Grant Full Disk Access:

- Go to **System Settings** → **Privacy & Security**
- Select **Full Disk Access**
- Click the “+” (Add) button
- Navigate to the following path and add the executables:
 - /Library/Application Support/Fortinet/FortiClient/bin
- Add the following executable files:
 - fctrtr
 - fctservctl
- Click **Open**

- Ensure the toggle switch for both entries is **enabled (ON)**
- **Restart your system** for the changes to take effect

2. Disable iCloud Private Relay (Internal Sites Not Accessible)

If the VPN connects successfully but you are **unable to access internal websites** (for example: <https://eoffice.iitgn.ac.in>), iCloud Private Relay may be interfering with the connection.

Steps to Disable iCloud Private Relay:

1. Go to **System Settings** → **Apple ID** → **iCloud**
2. Locate **Private Relay**
3. Turn **OFF** Private Relay
4. Reconnect the VPN