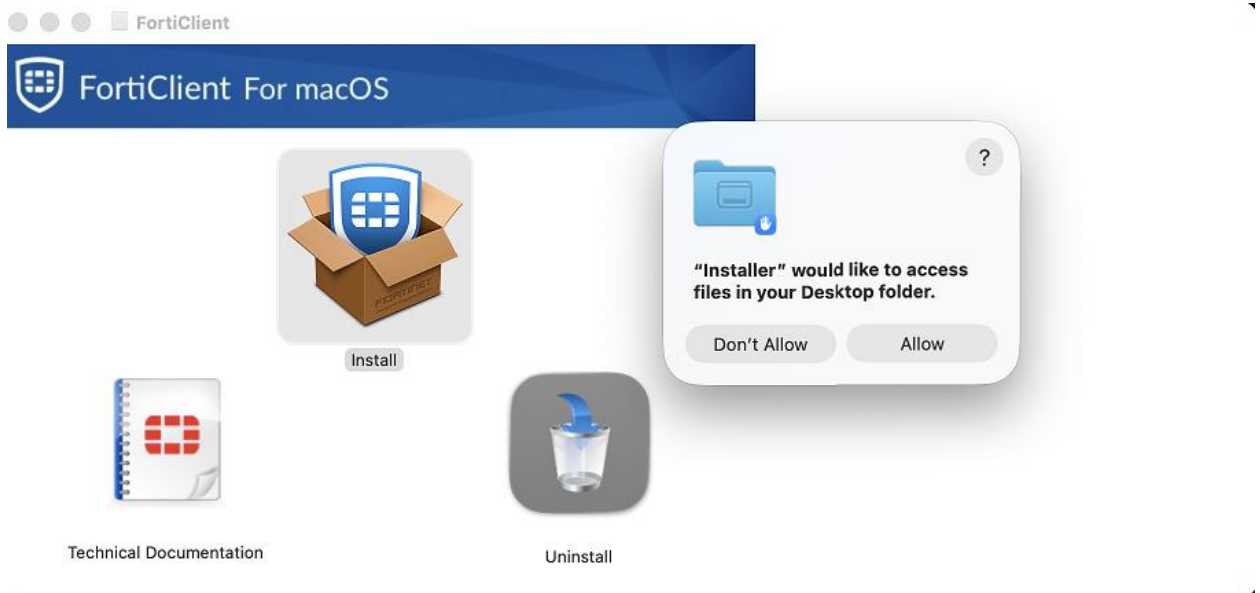


FortiClient VPN Installation Guide – macOS

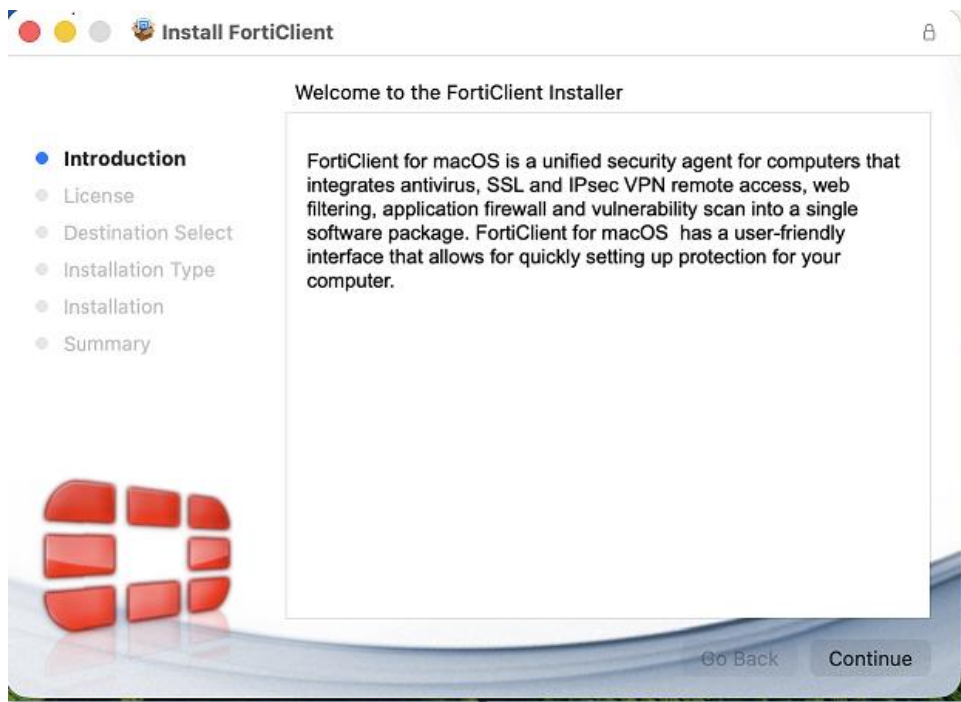
1. Copy the Fortinet installer to your Desktop. Double-click the installer package and click ****Install****.



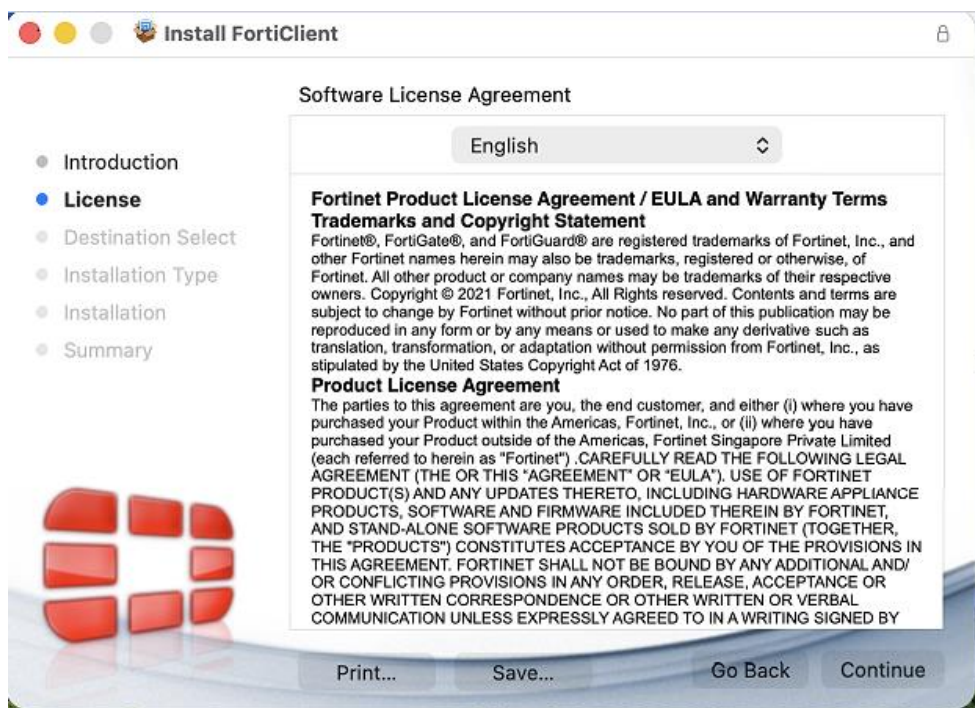
2. When prompted, click ****Allow**** to proceed.



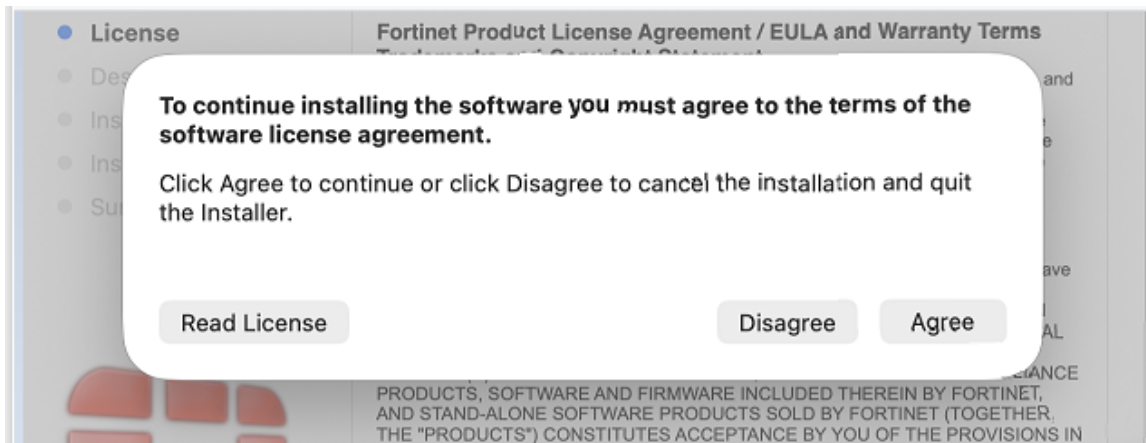
3. Click ****Continue**** to begin the installation.



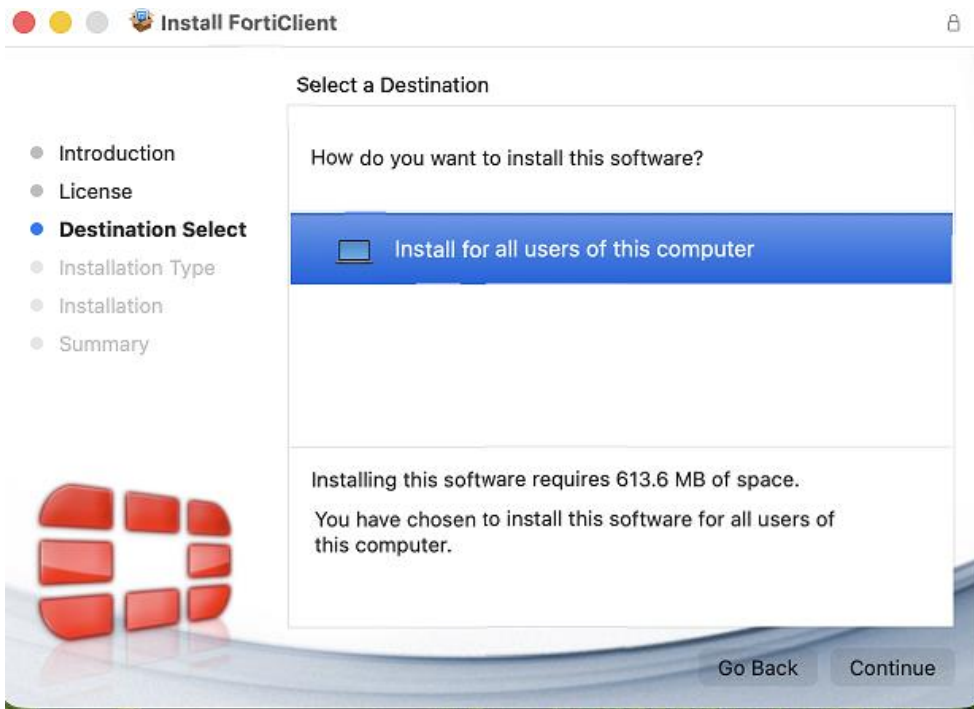
4. Review the Software License Agreement and click ****Continue****.



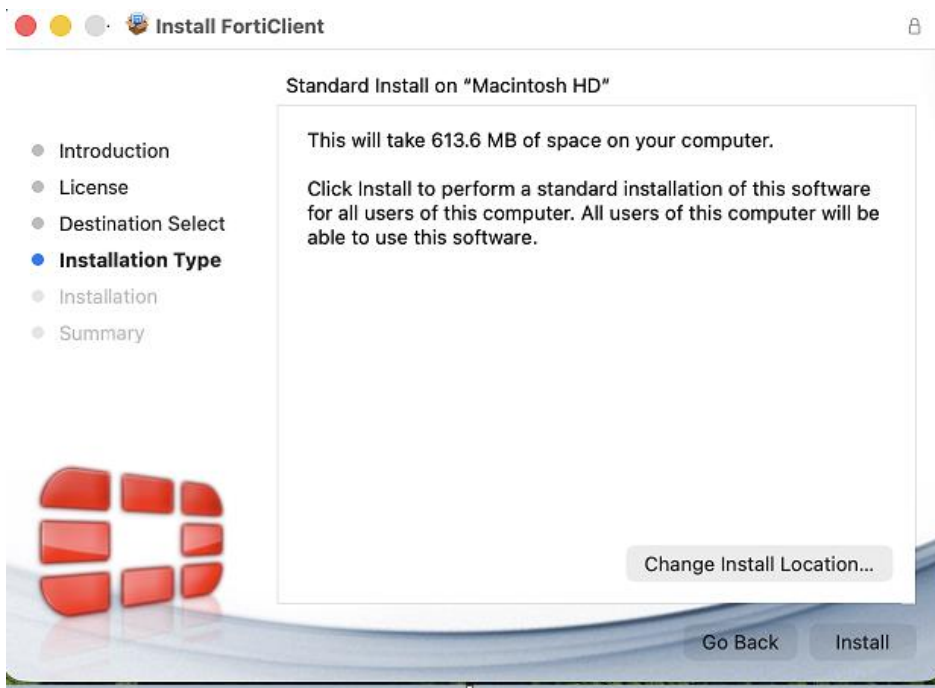
5. Click ****Agree**** to accept the terms.



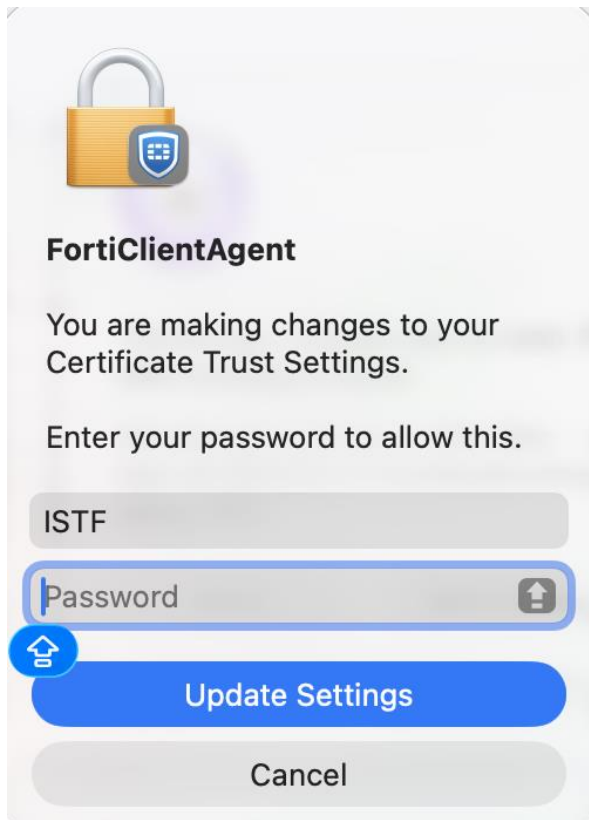
6. Click ****Continue**** to proceed.

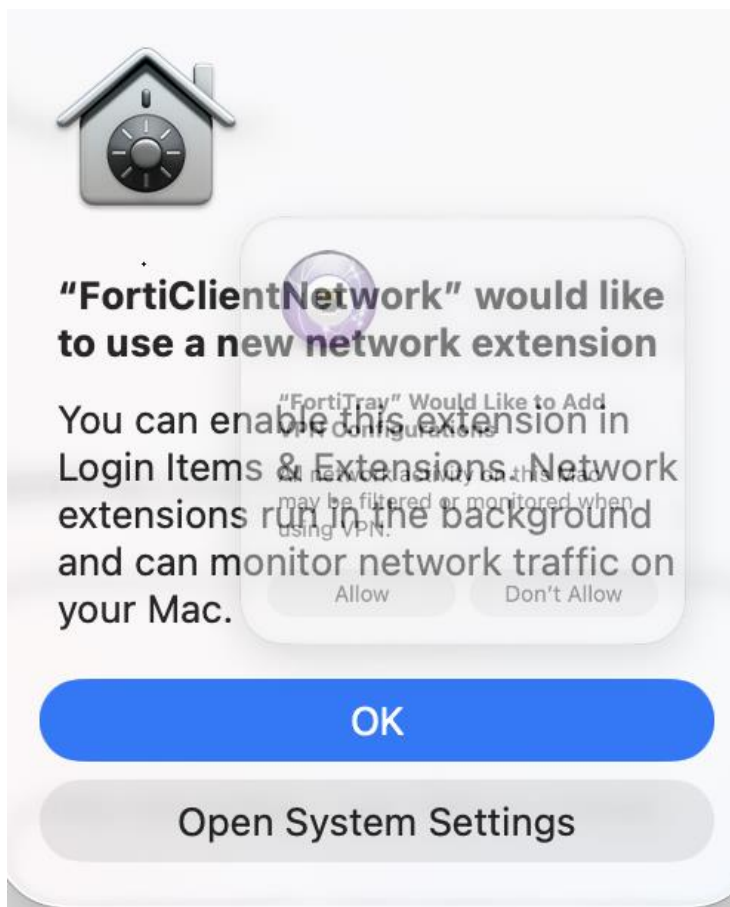


7. Click ****Install**** to start installing FortiClient.



8. Enter your macOS system user password when prompted, then click ****OK****.

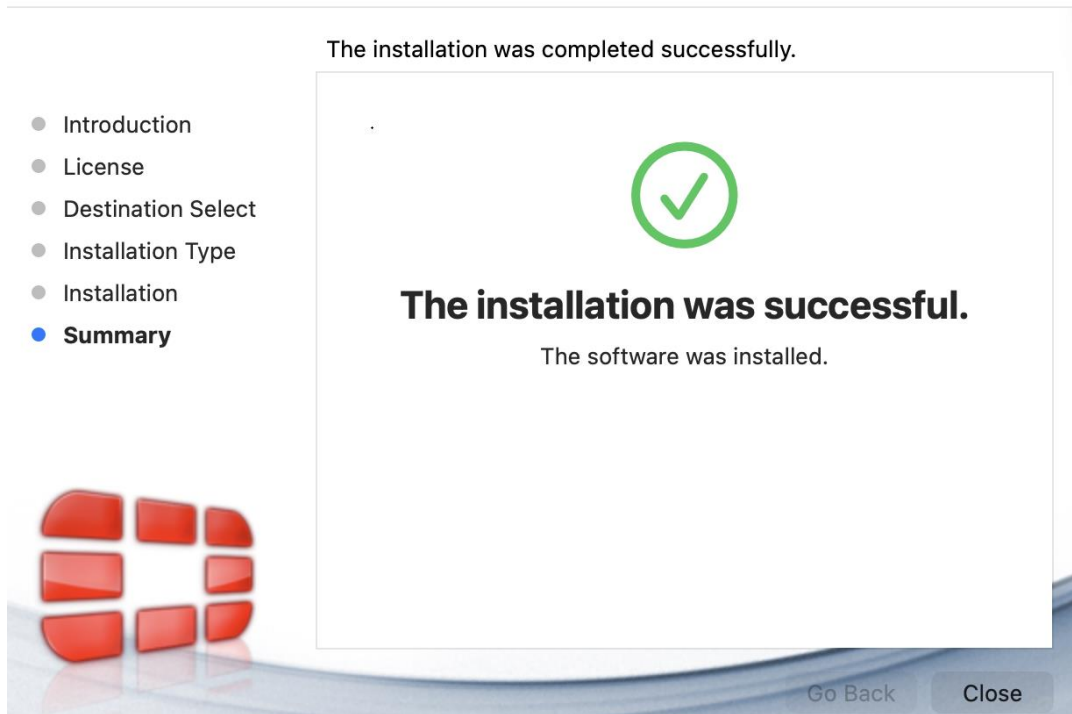




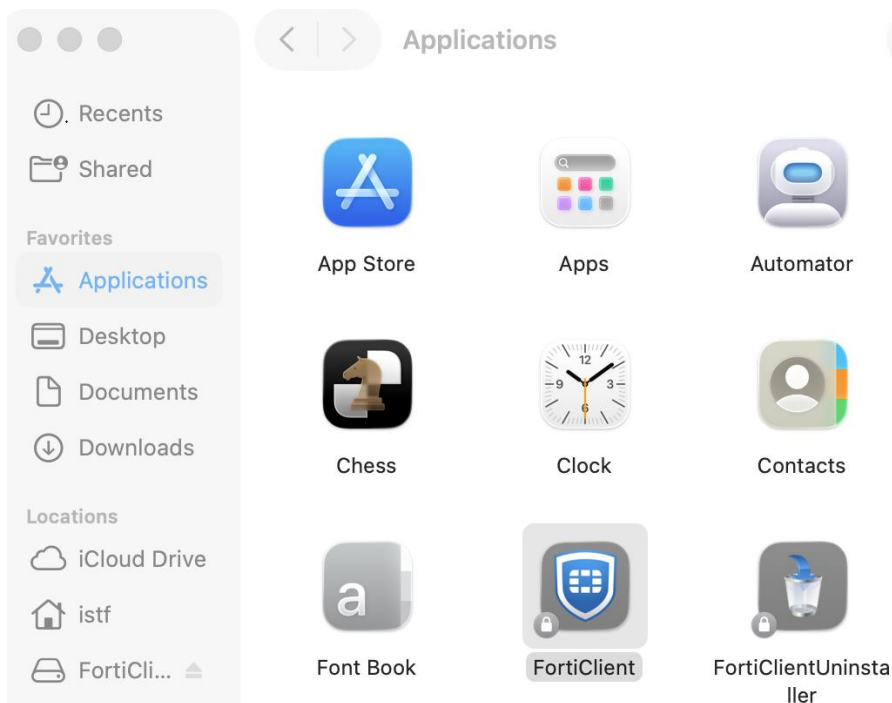
9. Click ****Allow**** if prompted for additional permissions.



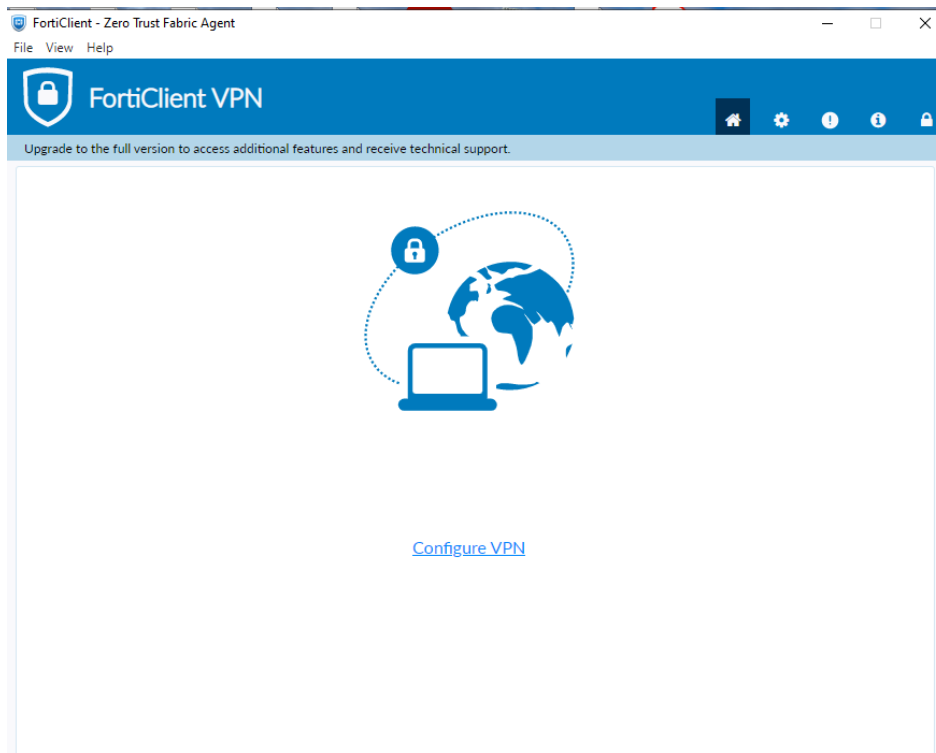
10. After the installation completes, click ****Close****.



11. Open the ****Applications**** folder, search for ****FortiClient****, and launch the application.



12. Click **“Configure VPN”**.



1. Choose "SSL VPN" and enter the following details:

- Remote Gateway: vpn.iitgn.ac.in
- Custom Port: 10443

Click "Save" to store the configuration

FortiClient - Zero Trust Fabric Agent

File View Help

FortiClient VPN

Upgrade to the full version to access additional features and receive technical support.

New VPN Connection

VPN: **SSL-VPN** | IPsec VPN | XML

Connection Name: IITGN VPN

Description: IITGN

Remote Gateway: vpn.iitgn.ac.in ✕

+ Add Remote Gateway

☒ Customize port: 10443

Single Sign On Settings: ☐ Enable Single Sign On (SSO) for VPN Tunnel

Authentication: ☒ Prompt on login ☐ Save login

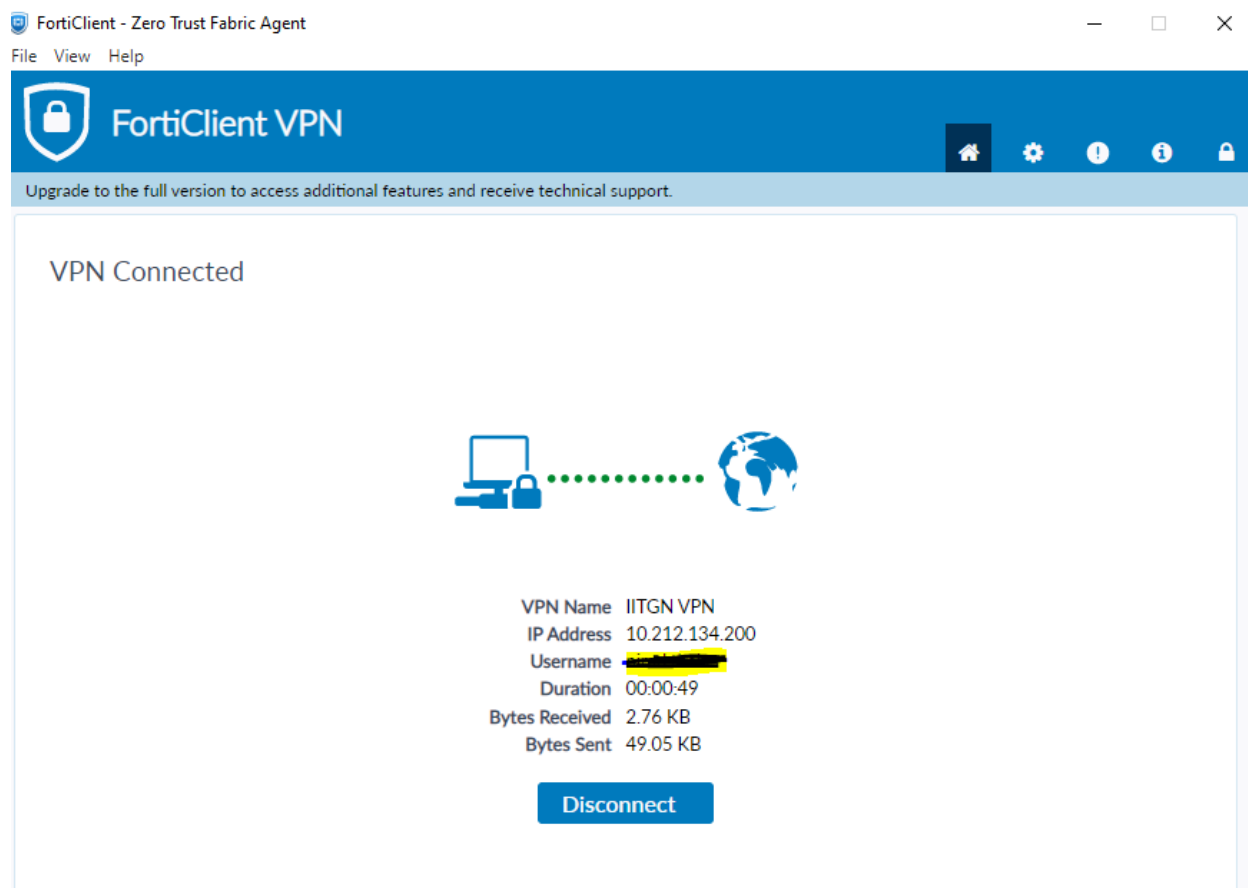
Client Certificate: None ▼

☐ Enable Dual-stack IPv4/IPv6 address

Cancel Save

+

13. Select the VPN name you created, enter your network credentials (username and password), and click ****Connect**** to establish the VPN session.



VPN Connection Troubleshooting Steps

1. Allow full disk access if you see permission denied message while connecting vpn.

Grant Full Disk Access (Permission Denied Error)

If you encounter a “**Permission Denied**” message while connecting to the VPN, ensure that Full Disk Access is granted to FortiClient components.

Steps to Grant Full Disk Access:

- Go to **System Settings** → **Privacy & Security**
- Select **Full Disk Access**
- Click the “+” (**Add**) button
- Navigate to the following path and add the executables:
 - /Library/Application Support/Fortinet/FortiClient/bin
- Add the following executable files:
 - fctrtr
 - fctservctl
- Click **Open**

- Ensure the toggle switch for both entries is **enabled (ON)**
- **Restart your system** for the changes to take effect

2. Disable iCloud Private Relay (Internal Sites Not Accessible)

If the VPN connects successfully but you are **unable to access internal websites** (for example: <https://eoffice.iitgn.ac.in>), iCloud Private Relay may be interfering with the connection.

Steps to Disable iCloud Private Relay:

1. Go to **System Settings** → **Apple ID** → **iCloud**
2. Locate **Private Relay**
3. Turn **OFF** Private Relay
4. Reconnect the VPN